

World's first Cyber Security Culture platform

Using an innovative cognitive learning methodology and robust socio-technical principles, OutThink empowers you to build a risk aware culture and enables the implementation of ENISA's Cyber Security Culture (CSC) framework.



## BUILD A RISK AWARE CYBER SECURITY CULTURE (CSC)

There is industry-wide recognition that traditional security awareness raising campaigns (e.g. legacy CBT, phishing simulations) are not, in themselves, affording sufficient protection against ever evolving human focused cyber attacks. CSC is broader in both scope and application than security awareness, being concerned with making cyber security considerations an integral part of employees' behaviours and conduct, embedding them in their day-to-day actions.

### ENISA CSC IMPLEMENTATION GUIDE

#### Step 1. Set up your core CSC work group

Tasked with strategy, ensuring evidence-based approach to CSC and implementation of CSC activities.

#### Step 2. Business understanding and risk assessment

Talk to employees to identify existing CSC, beliefs and practices; this will drive and shape subseq. activities.

#### Step 3. Define main goals, target audience and success criteria for your CSC programme

#### Step 4. Gap analysis between as-is and goals

Calculating your CSC as-is current state, a prerequisite for quantifying the impact of CSC activities.

#### Step 5. Select one or more activities

To close the gap between the current as-is and your goal Create or buy tools to implement.

#### Step 6. Run your selected activities

+ talk to employees to identify existing CSC; this will drive and shape subsequent activities.

#### Step 7. Rerun as-is and analyse the results

#### Step 8. Review and consider your results before deciding on next action

### OUTTHINK PLATFORM FUNCTIONALITY

Recruitment of cyber security champions - members of the CSC work group, responsible for implementation of CSC activities  
Advanced metrics to support evidence-based approach

Assessment of human factor risk, feedback gathering to identify existing CSC, beliefs and practices; activate human sensors

Identify target audience, associated risk profiles and core training requirements; success criteria and goals defined at onboarding stage

Assessment of as-is current state CSC - knowledge, attitudes, people's perception, current level of protection (key security controls in place across the organisation)

OutThink provides security awareness training, phishing simulations, policy attestation, live workshops, executive briefing sessions

Delivery of relevant, tailored cognitive security awareness training via the OutThink social platform, enabling two-way communication

Assessment of human factor risk; relevant metric and dashboards to track short and long term CSC improvement

Review actionable intelligence and metrics data  
Meaningful reports for the executive management team

**The ultimate goal of security awareness is to achieve lasting behavioural change and build a risk aware Cyber Security Culture in your organisation. The OutThink platform is successfully used by organisations around the world to enable this transformation.**